

# POINT 4 MAINTENANCE: SERVICE AND SECURITY ON A WORLD-WIDE BASIS

POINT 4 Data Corporation understands how much your business depends on reliable, problem-free equipment. And we know that if you ever encounter a problem, you want fast, dependable service. That's why there are superior maintenance services available everywhere POINT 4 systems are installed.

## MULTIPLE SOURCES

Maintenance services for POINT 4 equipment are available from several sources around the world. Users have a choice of:

- Local POINT 4 Dealer
- Worldwide Maintenance Companies
- Independent Service Organizations

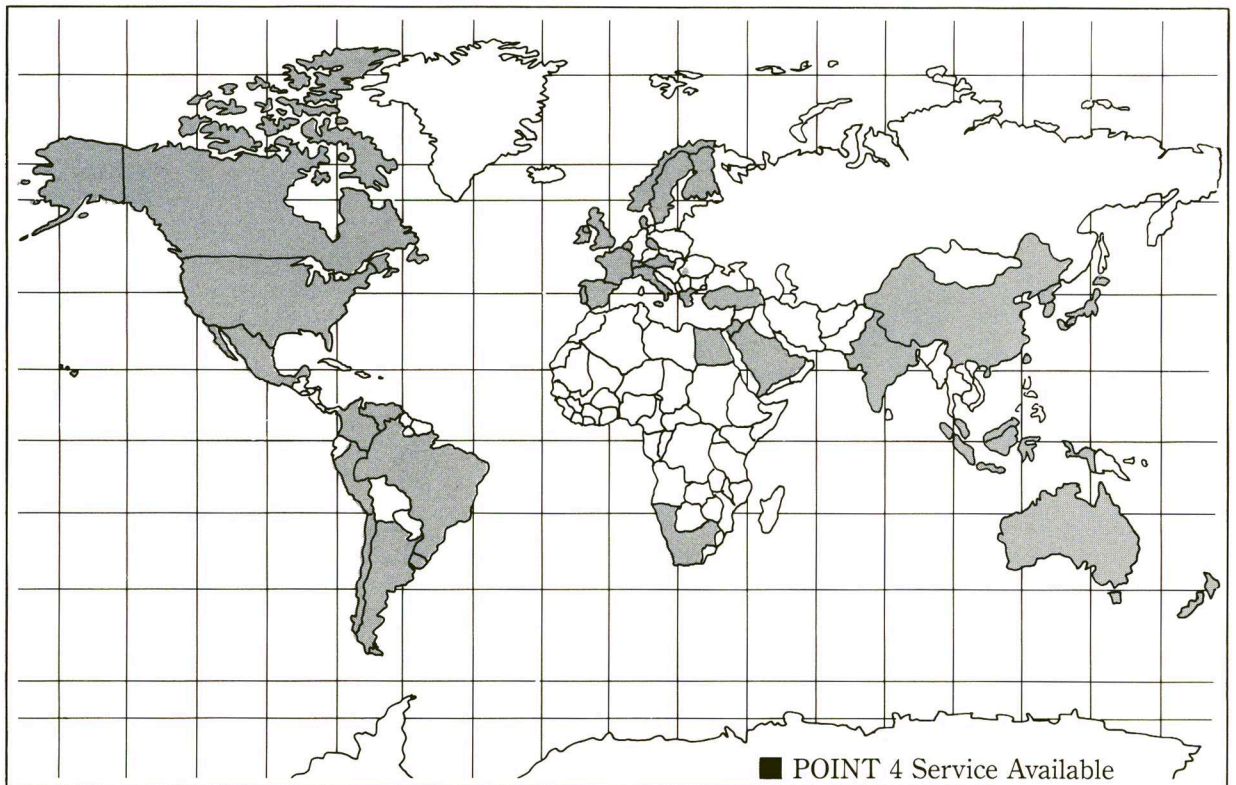
## LOCAL POINT 4 DEALER

Many POINT 4 Dealers provide complete maintenance services for their customers. These services, available on a contractual or emergency basis, are performed by skilled technicians that have been trained and familiarized on POINT 4 equipment and carry an extensive supply of spare parts and components. All POINT 4 Dealers receive regular updates and bulletins that keep them informed of the latest changes, modifications and enhancements. They are in constant communication with POINT 4 Engineering and support personnel and have a vested interest in maintaining satisfied customers.

## INDEPENDENT SERVICE ORGANIZATIONS

POINT 4 provides training, documentation and spare parts to independent service organizations active around the world. These maintenance specialists supply quality local and regional service for POINT 4 products and peripherals. Maintenance is their only business, and, as a consequence, their service is generally of a superior caliber.

For the name of the service organization in your area, call your POINT 4 Dealer or POINT 4 Data Corporation at (714) 863-1111.



# DEDICATED TO KEEPING YOUR SYSTEM RUNNING SMOOTHLY AND EFFICIENTLY

## WORLDWIDE SERVICE

Major international service organizations such as General Electric Computer Systems Services and TRW Computer Services have been selected to service POINT 4 products. These companies have been trained by POINT 4 and carry an extensive supply of spare parts and components. Both GE and TRW have complete diagnosis, repair and test facilities. Problems are quickly found and corrected, thus minimizing computer down-time. Their goal is to have your system running smoothly and efficiently as quickly as possible, and to have it stay that way. Trained and experienced field engineers are based in most major metropolitan centers in North America, Europe, Africa, the Middle East, South America and Asia. These service locations can handle all the maintenance requirements of POINT 4 equipment on a contractual or per service call basis.

## QUALITY PRODUCTS

Every POINT 4 product is manufactured with care and precision, yielding well-made, reliable, high-quality products. We know our reputation is on the line every time a multi-user system leaves our factory. That's why extra care is taken in every step of production, from initial component testing, through the complete assembly process, plus further system level tests and final performance evaluation...before any product is shipped.

It's this blend of old-fashioned pride in our work, combined with the most up-to-date manufacturing techniques that gives POINT 4 products their reputation for quality and reliability. This hard-earned reputation is enjoyed by our customers, envied by our competitors and has become one of POINT 4's major selling points in the marketplace.

## POINT 4: RESPONSIVE TO OUR CUSTOMERS' NEEDS

At POINT 4 Data Corporation, our business is multi-user systems with a personal touch. We design and manufacture computer systems and distribute them through a worldwide network of dealers.

POINT 4 computer systems are flexible, cost-efficient, expandable and upward compatible. And we're working for the future, developing new and better products and planning more and better ways to support our customers.

## POINT 4 DATA CORPORATION...

developing, manufacturing and distributing multi-user computers with a personal touch.

*The materials contained herein are intended for general information. Details and specifications concerning the use and operation of POINT 4 DATA Corporation's equipment and software are contained in the applicable technical manuals, available through local sales representatives.*



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